



The CBC Provision of Managed Services for Business Solutions Framework Y16018

(26th September 2016 – 25th September 2021)



Original OJEU Contract ref:

2016/S 013-018762

OJEU Award Notice ref:

2017/5 014-022660

FRAMEWORK DETAILS

Commercial Services' Kent County Supplies (KCS) Professional Services division, wanted to create a user friendly, time and cost effective framework for the supply of Managed Services that will be accessed by a range of customers across public sector organisations nationally including health, local authority and housing trusts.

The requirement covers a broad range of services and may include, but is not limited to;

- Audit, Automated Financial Planning, Component Content Management (CCM) Systems and Marketing Services- (bills, policies, statement and renewals), Cloud Storage Management, Content Management System,
- Data Capture Analytics, Data Security and Data Loss Prevention, Data Storage (assessments, feedback, student work), Document Workflow Management,
- Hardware-IT/AV- relevant to the service provided, IP Networking Services, IT Server Management, Management Consultancy, Mobile Technologies, Print Management,
- Peripherals, AV and Send Technology, Purchase To Pay Automation, Reprographic and Mail Services, Server Hosting and Software - relevant to the service provided.

KEY ACHIEVEMENTS

We work closely with our Suppliers ensuring that they always meet our strict customer service levels and that they uphold their well respected reputation within the marketplace.

FRAMEWORK ACCESS

The Framework has been let on a national basis and accessible to all public sector bodies, through the Lead Authority (KCS Professional Services on behalf of KCC). We publish a user guide which gives full details for the lots and the suppliers as well as information on how to procure from the framework. The user guide can be found on our Professional Services website at www.kcs4ps.co.uk.

CUSTOMER BENEFITS

- Full OJEU compliance
- Benefit from aggregated spend and lower pricing based on the value of the overall contract, even on low spend orders.
- Terms and conditions that are safe and designed to protect our customers.
- Free & full support on using the framework through the KCS team.
- All Installations carried out by fully trained and insured engineers.
- All suppliers DBS checked where necessary.
- There is no need to go through a formal tender process as this has already taken place.

If you require information, a free site visit to establish your requirements please contact Professional Services team on **0808 2819439** or email psframeworks@csLtd.org.uk.

FIND OUT MORE ABOUT OUR COMPLETE RANGE OF SERVICES



ONLINE: www.kcs4ps.co.uk



CALL: 0808 281 9439