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**United Kingdom-Maidstone: IT services: consulting, software development, Internet and support
2018/S 097-221550**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (t/a KCS)
County Hall
Maidstone
ME14 1XQ
United Kingdom

Contact person: Mr Ian Day

Telephone: +44 1622236697

E-mail: ian.day@procurementsservicesgroup.org.uk

NUTS code: UK

Internet address(es):

Main address: <http://www.commercialservices.org.uk>

Address of the buyer profile: <http://www.commercialservices.org.uk>

I.2) Information about joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Advert/Index?advertId=7978a082-005d-e811-80eb-005056b64545>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Advert/Index?advertId=7978a082-005d-e811-80eb-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Managed ICT Services

Reference number: DN342354

II.1.2) Main CPV code

72000000

II.1.3) Type of contract

Services

- II.1.4) **Short description:**
Agreement for the supply of Managed ICT Services, both Cloud and on-premise options.
- II.1.5) **Estimated total value**
Value excluding VAT: 50 000 000.00 GBP
- II.1.6) **Information about lots**
This contract is divided into lots: no
- II.2) **Description**
- II.2.1) **Title:**
- II.2.2) **Additional CPV code(s)**
72000000
- II.2.3) **Place of performance**
NUTS code: UK
- II.2.4) **Description of the procurement:**
A Framework Agreement to cover the provision of Managed ICT Services, both Cloud and on-premise options.
Including but not limited to:
— ICT support and maintenance.
— On-site Support,
— Remote Support,
— Annual Health Check,
— Pre Ofsted Check,
— Routine Maintenance,
— MIS Support,
— Training.
— ICT Strategy and Planning,
— Connectivity,
— Cloud Solutions,
— Safeguarding and Security,
— Strategy and Planning,
— Data Storage and Back up,
— Networking Solutions,
— ICT infrastructure.
In the context of the solutions required, ICT infrastructure can include but not be limited to hardware, software, network, peripheral equipment, audio-visual equipment, user devices and mobile connectivity (as an integrated package within user devices).
Member Authorities that will be using the Agreement from the outset are: Bedford Borough Council, Hampshire County Council, Hertfordshire County Council, Kent County Council (via KCS Professional Services), Oxfordshire County Council, Suffolk County Council.
- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

III.1.3) **Technical and professional ability**

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 30

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 06/07/2018

Local time: 14:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) **Conditions for opening of tenders**

Date: 06/07/2018

Local time: 14:05

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

Full details of potential Accessing Bodies and Customer's geographical areas and organisation classifications are detailed as follows: <http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>.
<http://www.nidirect.gov.uk/local-councils-in-northern-ireland>
<http://www.cosla.gov.uk/scottish-local-government>
<http://wales.gov.uk/topics/localgovernment/?skip=1&lang=en>
<https://www.gov.im/categories/home-and-neighbourhood/local-authorities/local-authority-contacts/> <https://www.gov.je/Government/Departments/Pages/default.aspx>
<https://www.gov.gg/article/152949/Government-Departments> <https://www.btp.police.uk/> <http://www.mod.police.uk>
<http://www.npas.police.uk/http://www.police.uk/forces.htm>
<https://www.gov.uk/government/organisations/civil-nuclear-constabulary>
<https://www.police.uk/northern-ireland/> <http://www.scotland.police.uk/>
<https://www.gov.uk/government/organisations/civil-nuclear-constabulary>
<https://www.police.uk/dyfed-powys/> <https://www.police.uk/gwent/> <https://www.police.uk/north-wales/> <https://www.police.uk/south-wales/> <https://www.gov.uk/government/organisations/civil-nuclear-constabulary> <https://www.iompolice.im/> <https://jersey.police.uk/>
<http://www.guernsey.police.uk/> <http://www.fireservice.co.uk/information/ukfrs/> <https://www.ukfirestations.co.uk/brigades> <https://www.gov.je/Government/Departments/HomeAffairs/Pages/default.aspx>
<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency/about/access-and-opening> <https://www.gov.im/coastguard> <http://www.ports.je/JerseyCoastguard/Pages/default.aspx> <http://www.harbours.gg/guernsey-coastguard-rnli> <https://www.nhs.uk/servicedirectories/pages/nhstrustlisting.aspx>
<http://www.emas.nhs.uk> <http://www.eastamb.nhs.uk> <http://www.londonambulance.nhs.uk> <http://www.neas.nhs.uk>
<http://www.nwas.nhs.uk> <http://www.southcentralambulance.nhs.uk>
<http://www.secamb.nhs.uk> <http://www.swast.nhs.uk> <http://www.wmas.nhs.uk>
<http://www.yas.nhs.uk> <http://www.hscni.net/index.php?link=trusts> <http://www.niamb.co.uk/>
<http://www.show.scot.nhs.uk/organisations/index.aspx> <http://www.scottishambulance.com/AboutUs/HowWeOrganised.aspx> <http://www.wales.nhs.uk/nhswalesaboutus/structure> <https://www.ambulance.wales.nhs.uk/>
<https://www.gov.im/about-the-government/departments/health-and-social-care/>
<https://www.gov.im/categories/health-and-wellbeing/isle-of-man-ambulance-service/>
<https://www.gov.je/Government/Departments/HealthSocialServices/Pages/index.aspx>
<https://www.gov.gg/article/119652/Health-Social-Care--Wellbeing>
<https://www.gov.je/pages/contacts.aspx?contactid=87> <https://stjohn.gg/>
<http://www.direct.gov.uk/en/DI1/Directories/A-ZOfCentralGovernment/index.htm>
<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing> <http://directory.scottishhousingregulator.gov.uk/pages/default.aspx>

<https://www.nidirect.gov.uk/contacts/housing-associations>
<http://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>
<https://www.gov.im/categories/home-and-neighbourhood/affordable-housing/public-sector-housing/housing-authority-contacts/> <https://www.gov.je/Home/RentingBuying/OtherRentalOptions/Pages/OtherHousing.aspx>
<http://www.gha.gg/> <http://www.schoolswebdirectory.co.uk/index.php>
<http://www.ukschoolsdirectory.net/> <https://get-information-schools.service.gov.uk/>
www.hefce.ac.uk <http://www.universitiesuk.ac.uk/aboutus/members/Pages/default.aspx>
<https://www.gov.im/categories/education-training-and-careers/schools-and-colleges/>
<https://www.gov.je/Education/Schools/FindingSchool/Pages/default.aspx>
<https://www.gov.gg/article/163185/Education-Working--Retiring> <https://www.gov.uk/government/organisations/charity-commission>
<http://www.oscr.org.uk/> <https://www.charitycommissionni.org.uk/charity-search/>
<https://www.gov.im/categories/home-and-neighbourhood/charities/index-of-registered-charities-and-departmental-information/> <http://www.jerseycharities.org/members> <http://www.charity.org.gg/Find>

VI.4) **Procedures for review**

VI.4.1) **Review body**

Commercial Services Kent Ltd
1 Abbey Road
Kings Hill
Me19 4YT
United Kingdom
E-mail: psg@commercialservices.org.uk

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

22/05/2018